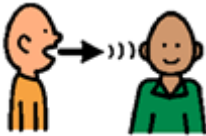




**Annual Report**  
**2019 to 2020**

**Easy Read Version**

## You can get help with this book



Talk to someone who can read this book with you to support you to understand.



If you want Alkira staff can support you.

## About this book



This book was created by Alkira.

This book has important information from our 2019 to 2020 **annual report**.

The annual report is about the work we have done from 1 July 2019 to 30 June 2020.



You can find the full report on our website. It has a lot more information in it. [www.alkira.org.au](http://www.alkira.org.au)



The report says what we

- have done
- have learned
- still want to do.



We want to support **participants** to meet their goals.

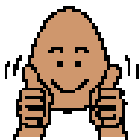


Australian Government

Participants are people who get support from the government through



- the NDIS
- the Commonwealth Continuity of Support Programme.



We want to support more people and make our services better.

## We did a lot this year

In January this year we had



- 25 new participants start using our services



- 17 new staff start working

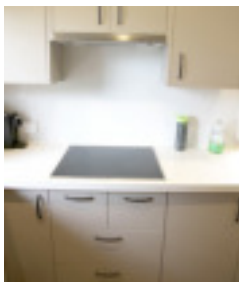


We started a new **Medium Term Accommodation** service.

Medium Term Accommodation means you can live in an Alkira house for up to 90 days.



We renovated 2 of our Alkira houses.



1 house now has

- a new kitchen



- freshly painted walls

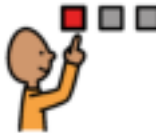


The other house now has

- a new bathroom
- new carpet



We talked to participants and their families more.



We talked to them about what they want.



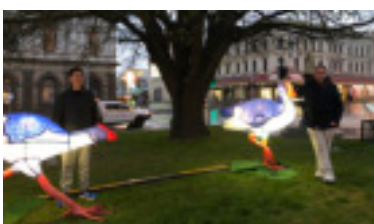
We won an award for the good work we are doing.



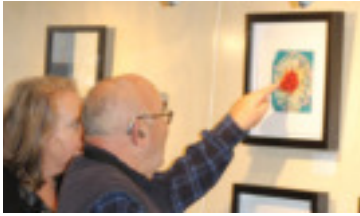
We gave awards to participants, staff and volunteers for their achievements.



You can see a list of all the awards we gave out on page 31 of our full annual report.



We took many participants on holidays to fun places.



We held our Art Exhibition.

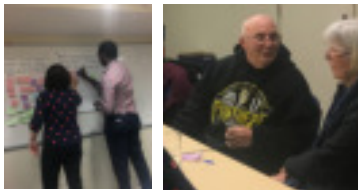


We held our Street Stall to make some money.

We created a new **Strategic Plan**.



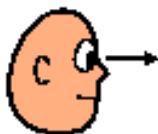
A Strategic Plan gives all the staff at Alkira goals for the next 5 years.



Staff, families and the Participant Committee helped create the Strategic Plan.



Thank you to everyone who helped us with our new Strategic Plan.



You can see our objectives for our Strategic Plan here: [alkira.org.au/strategic-direction/](http://alkira.org.au/strategic-direction/)

We will have an Easy Read version next year.



## We had some challenges

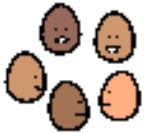
The biggest challenge was the **Coronavirus**.



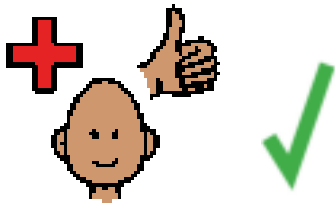
Coronavirus



- has made people all over the world very sick



- is spread when you are close to someone else.



We did a good job at keeping participants and staff safe and healthy.



All staff worked hard to provide the best support.



Managers had weekly meetings about how to keep everyone safe.

We did many things to stop the spread of Coronavirus. We



- made posters
- wrote many letters to participants and families
- put information on our website
- did more cleaning.



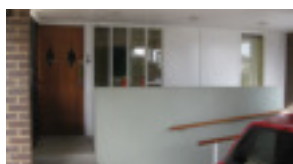
In March we had to close our group services at



- Thurston Street



- Market Street



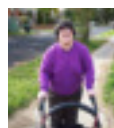
- Jolimont Road.



We supported participants and families in other ways.



- Activities in their own home



- walking in their local community



- activities online.



We also supported participants to



- get groceries



- talk to their friends and family online.

To keep staff safe they did their jobs differently.

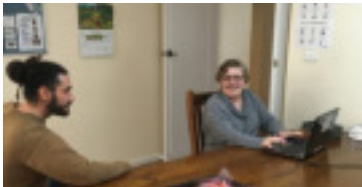
Some staff worked



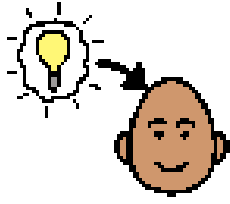
- from home using computers



- in participants' houses



- in Alkira houses.



## Learning new skills

We give our staff lots of training so they can support people better.



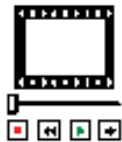
This year staff did a lot of training about health to keep everyone safe from Coronavirus.



Since we had to stay at home a lot we learned new things.



Staff learned new computer skills.



Participants learned skills in

- video creation



- cooking

- baking



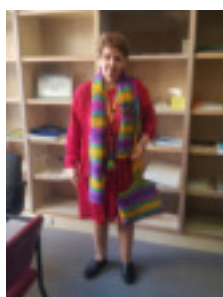
- using an iPad.

This year Sharyn became more independent.



Sharyn uses her Communication Book to order her coffee herself from her favourite cafe.

Sharyn talks to the owner every time she gets a coffee.

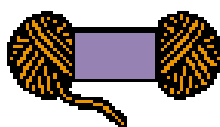


Sharyn likes to knit.

Until recently Sharyn did not like going to the craft store herself.

Sharyn tried new things with her support worker.

Now Sharyn



- goes into the craft store
- chooses wool she wants to buy
- choose knitting needles to buy
- goes to the checkout to pay.

Michael also tried new things.



Michael started walking to Thurston Street instead of taking a bus.

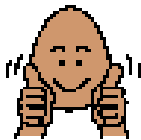


Michael got an iPad and has been using it to

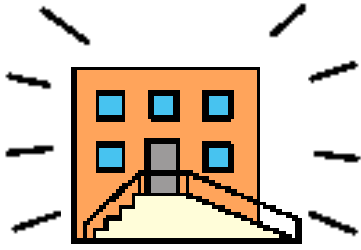
- join in Zoom programs
- talk to friends.



Michael tried out our online Zoom Bingo.

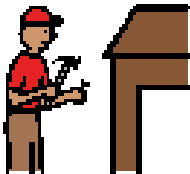


Michael found he really likes Bingo.

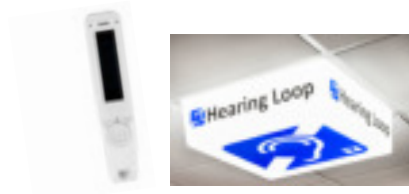


## Springfield

Springfield is our new site where programs will be done.

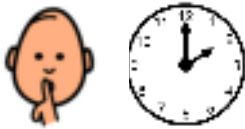


Springfield is being built and will be complete soon.



Springfield will have many things for better support

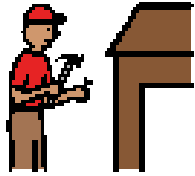
- new technology
- wider hallways and doors
- sensory rooms for quiet time.



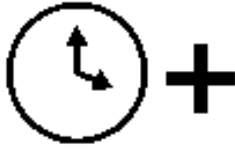
Springfield will open for programs at the start of 2021.



Building Springfield is a big project.



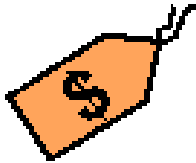
Building Springfield has



- taken a long time



- cost a lot of money.

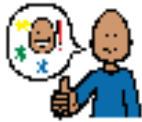


Alkira has spent almost \$4,000,000 on making Springfield.



## The Participant Committee

The Participant Committee are participants from Alkira that **advocate** for others.



Advocate means to speak up for others.

The Participant Committee members do many things for Alkira. They



- are on the panel for interviewing new staff



- lead tour guides around Alkira



- go to VALID events to speak up



- tell us when our **facilities** need fixing.

Facilities include many things. For example



- rooms

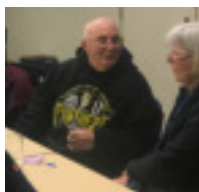


- bathrooms



- computers.

This year the Participant Committee also



- said what they want our goals to be in our Strategic Plan



- gave us ideas for new Recreation activities



- chose what the paving stones at Springfield will look like.



## Support Co-ordination

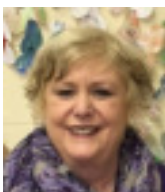


Support Co-ordination is a service that supports participants to organise their NDIS Plan.



Our Support Co-ordinators are

- Vera



- Vicki



- Ryan.



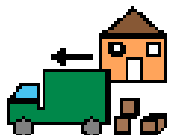
Ryan is new and just joined Alkira this year.



Our Support Co-ordinators did well this year.



They supported participants to get funding



- to move out



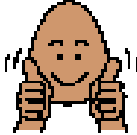
- to buy technology

## What we will do



In the next year we want to do many things.

We want to:



- Make our services better



- Support more people



- open our new Springfield site



- upgrade facilities so they are newer and better.

## How to talk to us



- Email

[info@alkira.org.au](mailto:info@alkira.org.au)



- Phone

03 9890 1365



- Write a letter

P.O Box 200,  
Box Hill, 3128



## Visit our website

[www.alkira.org.au](http://www.alkira.org.au)

# Great photos from the year

