



# Partner with Alkira for **Seamless SIL Transitions**

Alkira is ensuring continuity of services during NDIS SIL changes.

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**SIL Reform Partnership Model**  
Information Pack

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# Overview

Changes to Supported Independent Living (SIL) registration are creating uncertainty across the sector. Many smaller providers are now considering how to maintain stable supports for the people they serve while meeting new regulatory requirements.

From 1 July 2026, mandatory registration for all disability service providers delivering SIL supports will be introduced by the NDIS. This regulatory change ensures that all SIL providers meet high-quality standards, undergo independent audits, complete worker screening checks, and maintain rigorous reporting.

Alkira has been supporting adults with intellectual and other disabilities for more than 70 years. As an established registered NDIS provider, we can collaborate and help organisations navigate these changes while protecting what matters most, continuity of support for participants.

If your organisation is reviewing its SIL arrangements, we are open to practical partnerships that maintain stability for participants, staff and families.

# About Alkira

At Alkira, we are proud to have been supporting independent living for people with a disability in Box Hill for generations. As a not-for-profit organisation, our top priority is to meet the needs and wishes of people with intellectual and other disabilities through care and support.

Our participant-focused approach ensures continuity, safety, and participant choice during transitions. We understand change can feel uncertain, and we've been around for a lot of sector changes and pressures. We want to provide clarity, reassurance and practical options so that no one feels unprepared during this reform. By partnering and planning together we can work towards our shared goal of protecting participant continuity.

We are a long-term NDIS registered provider with governance, safeguarding and compliance frameworks already in place and proven experience delivering SIL across Melbourne's Eastern suburbs. We ensure high quality standards through our established person-focused SIL delivery model, which currently supports 34 people and demonstrates strong, proven compliance.

**Experience**

**Quality**

**Support**

**Participant-focused**

# Shared Objectives

**Protect participants from disruption of services**

**Collaborate to ensure regulatory compliance**

**Provide clear communication to families and Support Coordinators**

# Partnership Models

## Our Approach

Alkira assumes the role of registered SIL provider, ensuring safe, compliant, and participant-centred service delivery. Our structured partnership pathways support organisations requiring SIL management assistance, regulatory oversight, and operational stability. We welcome discussions with providers in Melbourne's eastern suburbs exploring sustainable SIL arrangements.

### 1 FULL-SERVICE TRANSITION

#### MODEL

Alkira assumes full responsibility for SIL services from the partner provider, including staffing, participant plans, and compliance.

#### BENEFITS

Ensures complete regulatory compliance, uninterrupted participant supports, reduces burden on partner providers.

### 2 PHASED SERVICE HANDOVER

#### MODEL

Alkira gradually takes over SIL supports while partner provider transitions staff or participant relationships.

#### BENEFITS

Smooth transition, reduces risk of participant disruption, allows knowledge transfer.

### 3 SHARED OPERATIONAL OVERSIGHT

#### MODEL

Alkira manages governance, compliance, and audits, while partner provider retains limited operational responsibilities.

#### BENEFITS

Partners can remain involved, ensuring continuity for participants; Alkira ensures compliance.

If you have a different preference for partnering with us than the options above please contact us to discuss.

# Operational Structure

## ALKIRA HOME SUPPORTS MANAGEMENT

Leads compliance, and quality assurance.

## COMPLIANCE FRAMEWORK

Alkira policies, audits, and reporting protocols apply to all SIL services under management.

## TRANSPARENT REPORTING

Regular updates for partner providers, participants, and families to maintain visibility of outcomes.

## QUALITY ASSURANCE

Continuous monitoring ensures high-quality supports and participant safety.

# Risk Mitigation

**Alkira assumes full regulatory responsibility**, mitigating the risk of NDIS penalties for partner providers.

Staff training and workforce support ensure continuity and high-quality service delivery.

Clear **roles and responsibilities** prevent compliance breaches and operational confusion.

Ongoing participant engagement ensures **safety, satisfaction, and minimal disruption**.

# Participant-First Approach

Continuity of supports is prioritised for all participants during transitions.

Participants retain choice and control over their supports wherever possible.

Families and participants are informed of any changes in staffing, management, or governance.

Focused on consistent, high-quality outcomes with safety and wellbeing at the core.

## Next Steps

- 1 Consultation** Discuss current SIL services and compliance needs with Alkira.
- 2 Transition Planning** Develop a plan for phased or full service transition, including staffing, audits, and participant support.
- 3 Governance & Oversight** Implement clear reporting, compliance checks, and participant safety monitoring.
- 4 Operational Support** Alkira provides staffing, workforce, and training resources to maintain high-quality supports.
- 5 Ongoing Review** Regular evaluation of partnership effectiveness, risk mitigation, and participant outcomes.



# Contact Alkira

## HOME SUPPORTS MANAGER

**Pirtpal Singh**

✉ [p.singh@alkira.org.au](mailto:p.singh@alkira.org.au)

☎ (03) 9890 1365

☎ 0481 481 983