alkira

ndis REGISTERED PROVIDER

NDIS SIL Reform
Transition Guide 2026

What the reform means: what is changing in SIL?

The Government announced that the rules are changing, **only registered providers** will be able to provide Supported Independent Living (SIL) services. This changeover was announced in December 2025 and will begin from **1 July 2026.**

This change is designed to strengthen quality and safeguarding across SIL services and provide greater consistency of support for participants.

Registration with the NDIS Quality and Safeguards Commission involves meeting the NDIS Practice Standards and completing an independent audit process. While many providers are already registered, some are not. Non-registered providers could be working through the registration process, or they may not be willing to get registered in time to continue services from 1 July 2026.

What does this mean for participants?

If you currently receive SIL supports, the key question is whether your provider is registered (or in the process of becoming registered) with the NDIS Quality and Safeguards Commission.

You can check a provider's registration status on the NDIS Commission website by searching their business name, legal name or ABN: https://www.ndiscommission.gov.au/provider-registration/find-registered-provider

If your provider is not registered, it's a good idea to begin having conversations early. You may wish to:

- Speak with your current provider about their registration status
- Contact your Support Coordinator to explore options
- Research registered SIL providers in your area

Planning ahead will help ensure a smooth transition, if one is needed.

At Alkira, we are already a registered provider and have been delivering disability support services for more than 70 years. If you would like to talk through your options, we're here to help.

What does this mean for Support Coordinators?

Support Coordinators can check a provider's registration status via the NDIS Commission website: https://www.ndiscommission.gov.au/provider-registration/find-registered-provider

Some providers may currently be undertaking registration. However, as 1 July 2026 approaches, it may be helpful to ensure participants have clarity around their future SIL arrangements.

Early planning supports continuity and minimises disruption. Even if a provider intends to register, it may be wise to identify alternative registered options as part of contingency planning.

Alkira is a registered SIL provider with established governance and compliance systems in place. We have also developed partnership options for providers who are not registered, with the shared goal of protecting participant continuity. You can view more information about our partnership options here <link TBC>.

What happens if my current provider can't continue?

From 1 July 2026, SIL supports will need to be delivered by a registered provider.

If a change becomes necessary, the focus should be on ensuring:

- A well-planned transition
- Clear communication with families and participants
- Minimal disruption to routines and supports

Alkira is registered, ready and here to help participants through a structured transition process. We are also open to working collaboratively with existing providers to prioritise continuity of care wherever possible.

If you would like to explore options, we encourage you to reach out early so planning can begin with plenty of time.

What happens to people living in SRS?

Supported Residential Services (SRS) themselves are not NDIS-registered SIL providers.

Alkira can work alongside residents, families, SRS operators and Support Coordinators to explore appropriate and compliant support arrangements. Our focus is on ensuring people continue to feel safe, supported and connected to their community.

We understand change can feel uncertain, and we've been around for a lot of sector changes and pressures. Our role is to provide clarity, reassurance and practical options so that no one feels unprepared.

Reference

NDIS Quality and Safeguards Commission. (2025, December 18). Mandatory registration for Supported Independent Living and platform providers to start from next year. https://www.ndiscommission.gov.au/media-centre/mandatory-registration-supported-independent-living

alkira

ndis REGISTERED PROVIDER

Alkira is ensuring continuity of services during NDIS SIL changes.

At Alkira, we are proud to have been supporting independent living for people with a disability in Box Hill for generations. As a not-for-profit organisation, our top priority is to meet the needs and wishes of people with intellectual disabilities through care and support.

We understand change can feel uncertain, and we've been around for a lot of sector changes and pressures. We want to provide clarity, reassurance and practical options so that no one feels unprepared during this reform.

We are a long-term NDIS registered provider with governance, safeguarding and compliance frameworks already in place and proven experience delivering SIL across Melbourne's Eastern suburbs. We ensure high quality standards through our established person-focused SIL delivery model, which currently supports 34 people and demonstrates strong, proven compliance.

We're here to help.

Call (03) 9890 1365

Email info@alkira.org.au

Website www.alkira.org.au