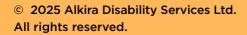


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The Alkira Life Stages Model is a framework that reflects who we are and how we stand apart. It has been shaped by the leadership of Bell Thompson, underpinned by a rich body of research, and grounded in the lived experience of the people we support. Creating a model of this calibre - in a sector facing constant pressures and change is a remarkable achievement, and one we are proud to share.



Think of adulthood as an ever-changing garden.

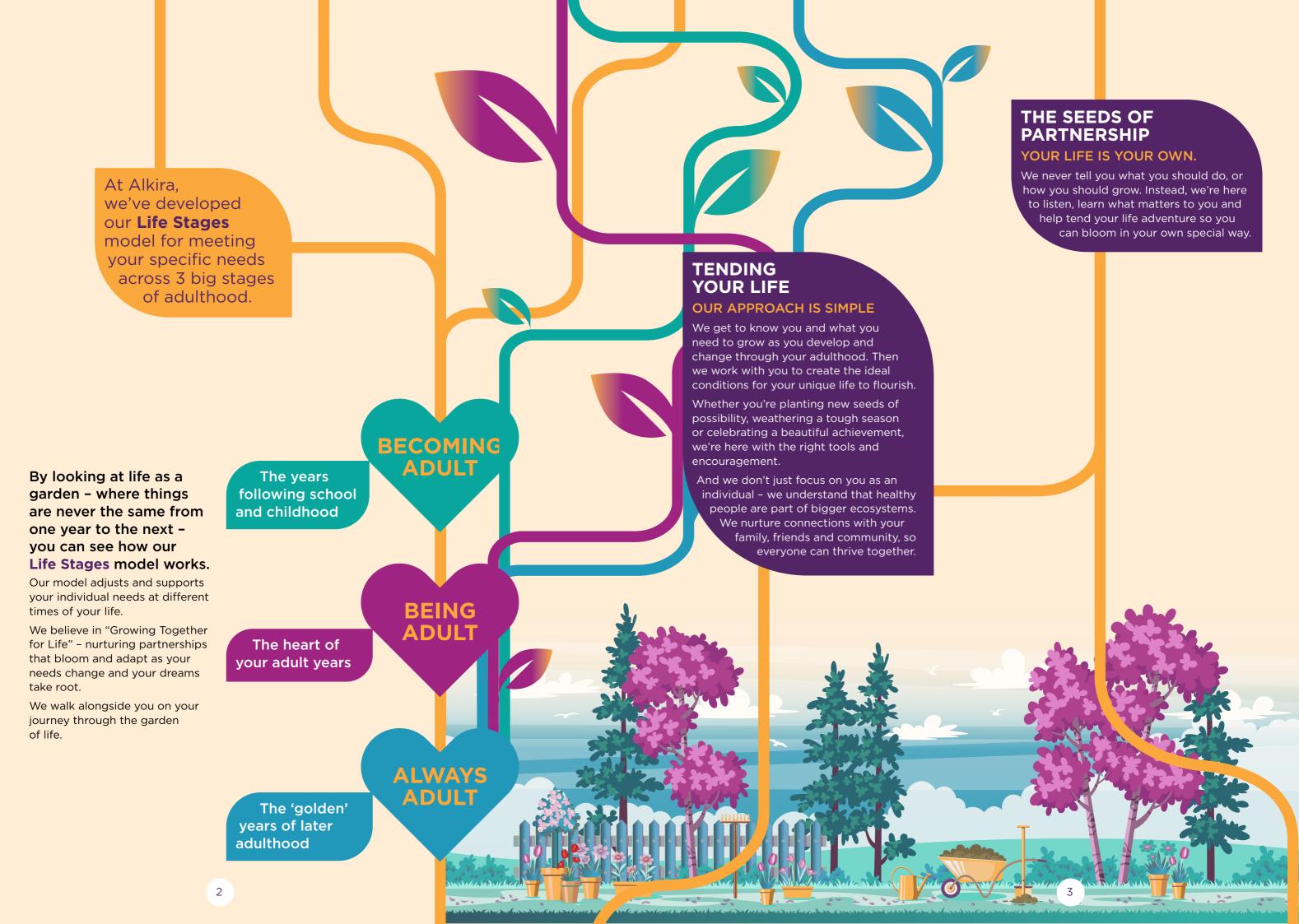
Just as plants need different care through seedling, flowering and harvest stages, we all need varying levels and types of support as we move through life.











How we grow together

THE ELEMENTS OF LIFE STAGES



HOLISTIC AND CONTINUOUS CARE

Healthy gardens aren't just about one bright, beautiful flower - they also include the weeds, the muddy patches and other less desirable things. From health to friendships to learning opportunities, everything is connected. We take that interconnectedness into account when working with you on your personal growth.





WE HELP THROUGH SEASONAL CHANGE

LIFE TRANSITIONS

Life has natural transitions - like moving from the shelter of school into the wider world of work or learning to be independent. These changes can feel overwhelming but, with the right support, they're opportunities for amazing new growth and wisdom.



LONG-TERM COMMITMENT

We're here for the long haul - through every growth spurt, dormant periods and everything else in-between. Our commitment doesn't waver when life gets challenging or when your needs shift.





WE KNOW YOU WELL

PERSON-CENTRED SUPPORT

No one is the same - for instance, what makes your roses bloom may not work for your neighbour's vegetables. We take the time to understand you, the conditions you need, and the ambitions you want to cultivate. You're the expert on your own life. We're here with the right tools and encouragement to help you out.



WE 'WATER' REGULARLY

SUSTAINABILITY

Good gardening practices help build and nurture fertile soils for future growth.

Similarly, we're always learning from what works, listening to your feedback and improving our approach. Our actions today help ensure all our people flourish for many years to come.

WE NURTURE TRUST

BUILDING RELATIONSHIPS

The best partnerships are built slowly

- season by season, year by year. We take the time to know you, your family and your support network. When trust spreads and grows, amazing things are possible. Everyone feels heard, valued and part of something bigger.



How we grow together

THE ELEMENTS OF LIFE STAGES



WE HELP DESIGN YOUR LIFE WITH YOU

CO-DESIGN

We never impose our vision - instead, we sit down with you and design something that reflects your dreams, your family's hopes, and what the people around you need. Your voice is always the most important one in these conversations.

WE ADAPT AND EMBRACE CHANGE

FLEXIBILITY

Unexpected weather patterns - droughts, frosts, excessive rain - make designing gardens difficult. The same goes for life.

We know how to stay flexible and we're ready to adjust our approach when your circumstances change.



WE CELEBRATE EVERY BUDDING BLOOM

ENHANCED OUTCOMES

When we tend gardens with patience and care over time, incredible things happen. People achieve goals they never thought possible, discover strengths they didn't know they had, and build lives full of meaning and independence. As you move through life, every small victory gets celebrated.

WE CREATE A SENSE OF COMMUNITY

FAMILY AND COMMUNITY

The best lives are supported by their communities. That's why we love involving your family, friends and neighbours in helping you grow. Regular celebrations, planning sessions and shared decision-making make everything richer, more suited to growth and more sustainable.





Comprehensive service delivery

We leave no stone unturned, and we're here for the long-run, no matter what life throws your way.

Lifespan approach

From school to work, independent living to supported care, we support you across all stages of your life.

Individualised support planning

Your plan is your plan, no one else's. It changes as you and the conditions around you change.

Family and community engagement

It takes a village. We ensure your family, friends and the people around you are part of your growth.

Skill development and independence

We help skill you up. So you can look after yourself as much as possible (and feel good about it).

Social inclusion and community participation

We help you get involved with others. Because, when you're part of something bigger, life gets better.

Continuous monitoring and feedback

By being responsive, we ensure our services remain relevant. It's not about us, it's about you.

Future planning

It's important to live for now, but let's not forget the future. We 'cultivate the soil' so the success you have today continues tomorrow.

The QUALITY OF LIFE MODEL

8 domains for living well

Alkira's Life Stages model is built on The Quality of Life model*

We embed every **Quality of Life** domain into the three stages of our **Life Stages** approach, making sure your needs are fully supported as you progress through adulthood.

The **Quality of Life model** identifies 8 domains that you need to live well:

MW

PD

- 1. Emotional
 Wellbeing
 Contentment, self-concept,
 lack of stress
 EW
- 5. Physical
 Wellbeing
 Health and healthcare,
 activities of daily
 living, leisure
- 2. Interpersonal
 Relations
 Interactions, relationships,
 supports
- 6. Self-Determination
 Autonomy/personal
 control, goals and personal
 values, choices
 SD

PW

3. Material Wellbeing Financial status, employment, supports

7. Social Inclusion
Community integration
and participation,
community roles,
social supports

4. Personal
Development
Education, personal
competence,
performance

8. Rights
Human (respect, dignity, equality) and legal
(citizenship, access, due process)

*Schalock et al, 2002 - an internationally recognised framework for discussing life's challenges with people who have disabilities (Bigby & Hough, 2023)

8

DIGNITY OF RISK

What is it? Why is it so important?

Dignity of Risk is your right to make informed decisions and take calculated risks, even if these choices could lead to failure or harm.

Like gardening, taking risks is natural. If you protect a plant from every breeze or potential pest, it might never grow strong roots or truly blossom.

If you have good growing conditions and decide to take a chance on planting something new, you may be surprised by how well it grows and how wonderfully it contributes to your garden.

Similarly, avoiding all risks can really limit personal experiences, independence and the chance to achieve anything meaningful in life (La Trobe University, 2024).

Risk-taking might lead to uncertain outcomes, both positive and negative, across these different areas of your experience:

Psychosocial wellbeing

Emotional and social impacts, such as making new friends or feeling excluded.

Physical health and safety

Physical or body-related impacts, such as improving fitness or being injured.

Financial impact

Money and budget-related impacts, such as financial gain or financial strain.

Keeping these outcomes in mind helps you make good decisions for yourself while balancing any potential risk with your personal growth.

Upholding
Dignity of Risk
is a fundamental
part of what
Alkira does.

Effective use of the **Dignity of Risk** approach looks like this:

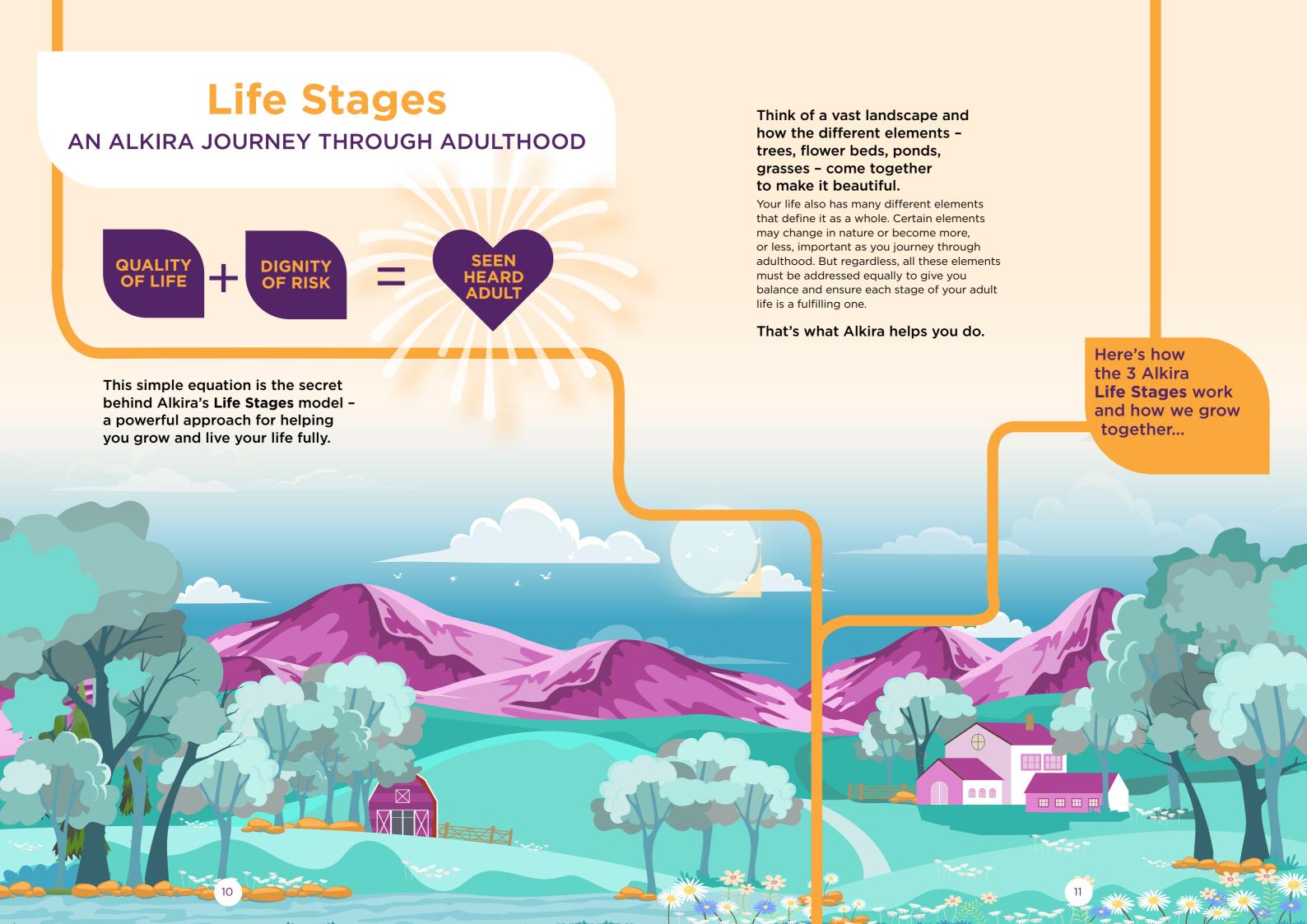
THE ESSENTIALS

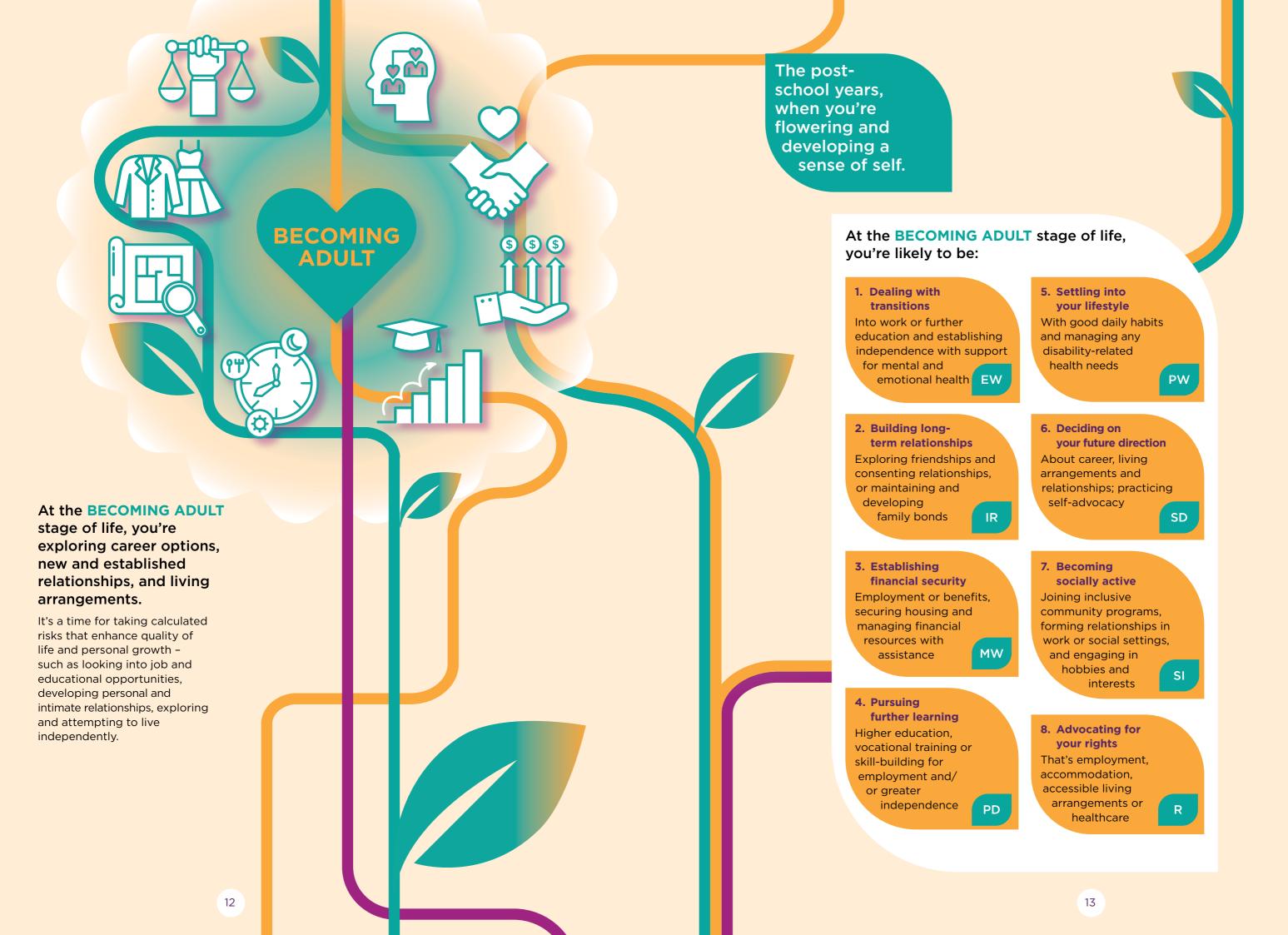


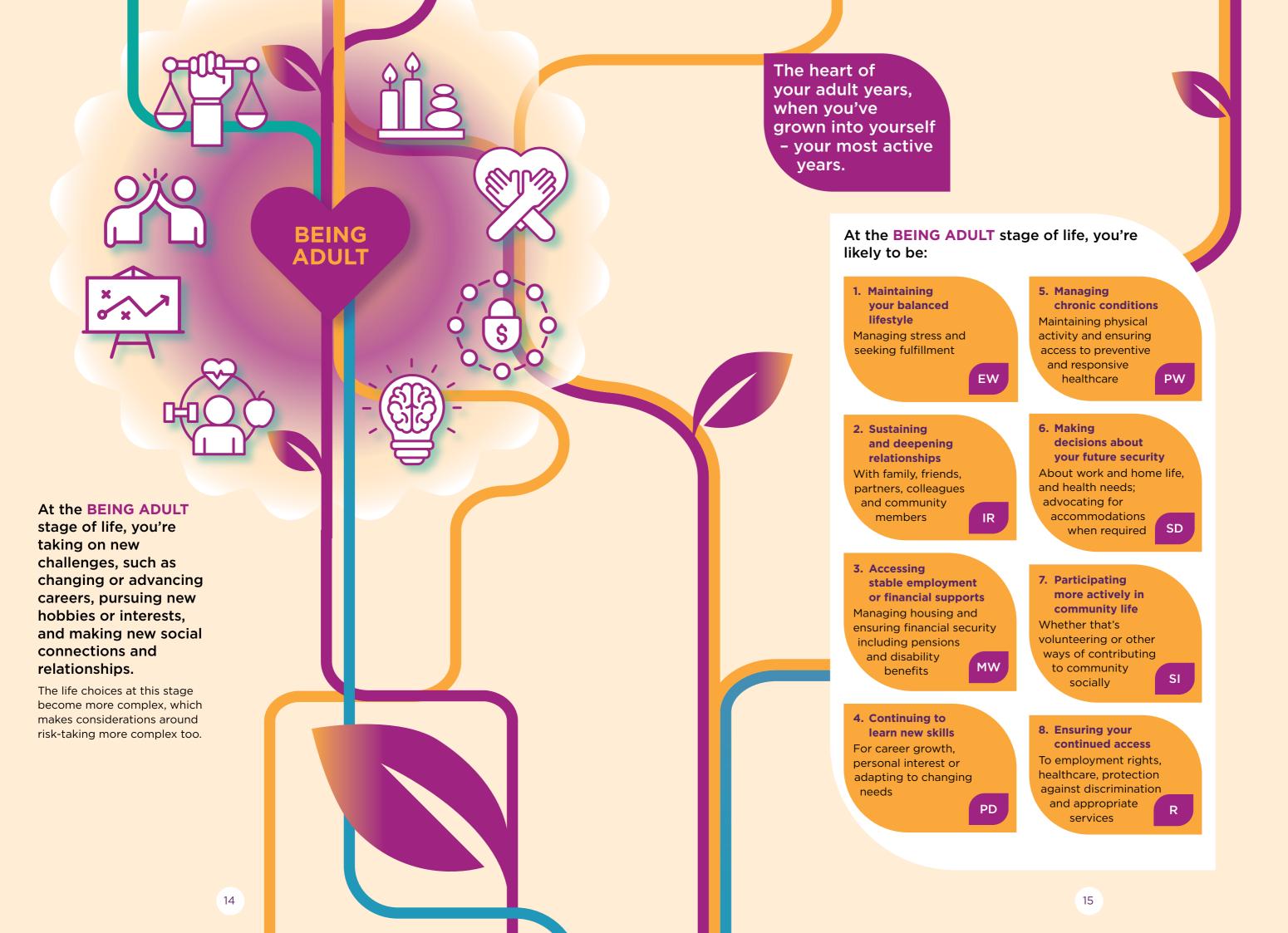
THE 4 ESSENTIALS OF RISK ENABLEMENT. LA TROBE UNIVERSITY. (2024)

By incorporating **Dignity of Risk** into our **Life Stages** model, we equip you with the tools to make your own decisions and learn from your experiences at every stage of adulthood.

lacksquare









At the ALWAYS ADULT stage of life, you need to make informed decisions about your lifestyle, healthcare, living arrangements and end-of-life support.

Having others respect your autonomy becomes even more important - because your health needs increase in complexity and you may find it difficult to do things by yourself.

16

The 'golden' years, when the pace of life is more leisurely.

At the ALWAYS ADULT stage of life, you're likely to be:

EW

1. Maintaining emotional and mental health

Through interests and connection; coping with change and loss while finding purpose

2. Supporting important

relationships
Both family and
friendships, and fostering
intergenerational
and community
connections

3. Ensuring your financial security

Through pensions or benefits, and planning for ongoing or increasing care needs

4. Keeping active within your means

With hobbies, lifelong learning, spiritual reflection and recreational activities that foster fulfilment

5. Managing age - related conditions

Maintaining mobility and independence; accessing palliative care when required

6. Making important later life decisions

On living arrangements, healthcare and personal matters with appropriate supports; engaging in supported decision-making where necessary

7. Staying connected to community

Through social groups or accessible environments

8. Upholding your dignity

17

Through independence and legal protections in aging and end-of-life care, including making informed decisions about care and support

Alkira's Services

WHAT WE CAN DO FOR YOU

Alkira's **Life Stages** services are personcentred, holistic and focused on meeting all your needs across adulthood.

You don't just grow.
You flourish.

Here's how our **Life Stages** services align with the QUALITY OF LIFE Domains:

SERVICE OFFERINGS	QUALI	TY OF LIFE DOMAINS	LIFE STAGE
Further studies	PD	Personal Development : Encourages lifelong learning and skill acquisition	BECOMING ADULT
	EW	Emotional Wellbeing : Enhances self-esteem and confidence through educational achievements	
Work training and placement	MW	Material Wellbeing: Supports financial independence through employment	BECOMING
	PD	Personal Development : Promotes skill development and career growth	ADULT
Employment skills	PD	Personal Development : Builds essential skills for workplace success	BEING ADULT
	SD	Self-Determination : Enables individuals to pursue their career goals and aspirations	

SERVICE		
OFFERINGS	QUALITY OF LIFE DOMAINS	LIFE STAGE
Support coordination	SD Self-Determination: Make information choices about support services	ned
	Rights: Understand and exercise rights within the service system	-
Day services	Social Inclusion: Fosters connect and participation in community a	
	EW Emotional Wellbeing: Provides interaction that supports good health	
	Interpersonal Relationships: But friendships	ilding
After-hours recreational activities	Social Inclusion: Encourages engain leisure activities and social ev	
	Emotional Wellbeing: Promotes relaxation and enjoyment, contrito overall happiness	ributing
Short-term Accommodation	PW Physical Wellbeing: Offers resp relaxation, reducing stress for be participants and caregivers	
	EW Emotional Wellbeing: Provides supportive environment for rechand self-care	
	PD Personal Development: Building to love more independently	g skills
Live-in specialist independent living	MW Material Wellbeing: Ensures saf suitable living conditions	e and
	PW Physical Wellbeing: Provides accommodations tailored to indineeds for comfort and health	ADULT
	PD Personal development: Building love more independently	skills to
Transport services	Social Inclusion: Facilitates access to community activities and soci connections	
	Rights: Ensuring the freedom to and participate in their commun	

3

How does your garden GROW?

OUR MEASURES OF SUCCESS

How do we know the **Life Stages** approach supports real progress - **for you and with you?**

We've created a Guided Review of Outcomes and Wellbeing (GROW) plan for charting your success and areas of improvement.

This plan can be used for all Life Stages and is reviewed annually to adapt to your growing needs.

As well as goal setting, GROW helps identify the Alkira services (see pages 18 & 19) that can support you in achieving your objectives. If we don't already provide a specific service, we use this information to inform our Community Partnering Framework, so we can better support you now and in the future.

This information also helps us identify our own service gaps and opportunities for growth.

SEEN HEARD ADULT With our GROW plan, we make sure Life Stages remains meaningful and relevant.

And that we grow with you in a way that makes life the best it can be.

SEEN HEARD ADULT

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Quality of life and its measurement:

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Important principles and guidelines

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